

TERMS & CONDITIONS

FEES

Every fifty-minute session costs 85 euros. Price is a significant part of the agreement between patient and therapist, so it is adjustable to the patient's needs and incomes. A sliding scale is reserved for students and people with low incomes.

INITIAL CONSULTATION

In the initial session, we explore your complaints, issues, and reasons for asking for help to determine whether we are compatible with working together. The session is part of the treatment and lasts 50 minutes. If we agree that some other professionals would provide you with better help, I will be available to refer you to another therapist or counsellor.

CANCELLATION POLICY

If you have to cancel the session, you are supposed to do so one day before the session is scheduled. If you cancel on the same day, you must pay for it.

HEALTH INSURANCE

Please remember that I do not have any contracts with insurance companies. Payment is always private. Bearing in mind that I have the heilpraktiker certificate, you could be in a position to negotiate with some of the private insurance companies (not TK). If you want to ask them for reimbursement, your responsibility is fully on you there.

LANGUAGES

I provide services in English and Serbian, including all languages spoken in the Serbo-Croatian speaking area (Croatian, Bosnian, and Macedonian).